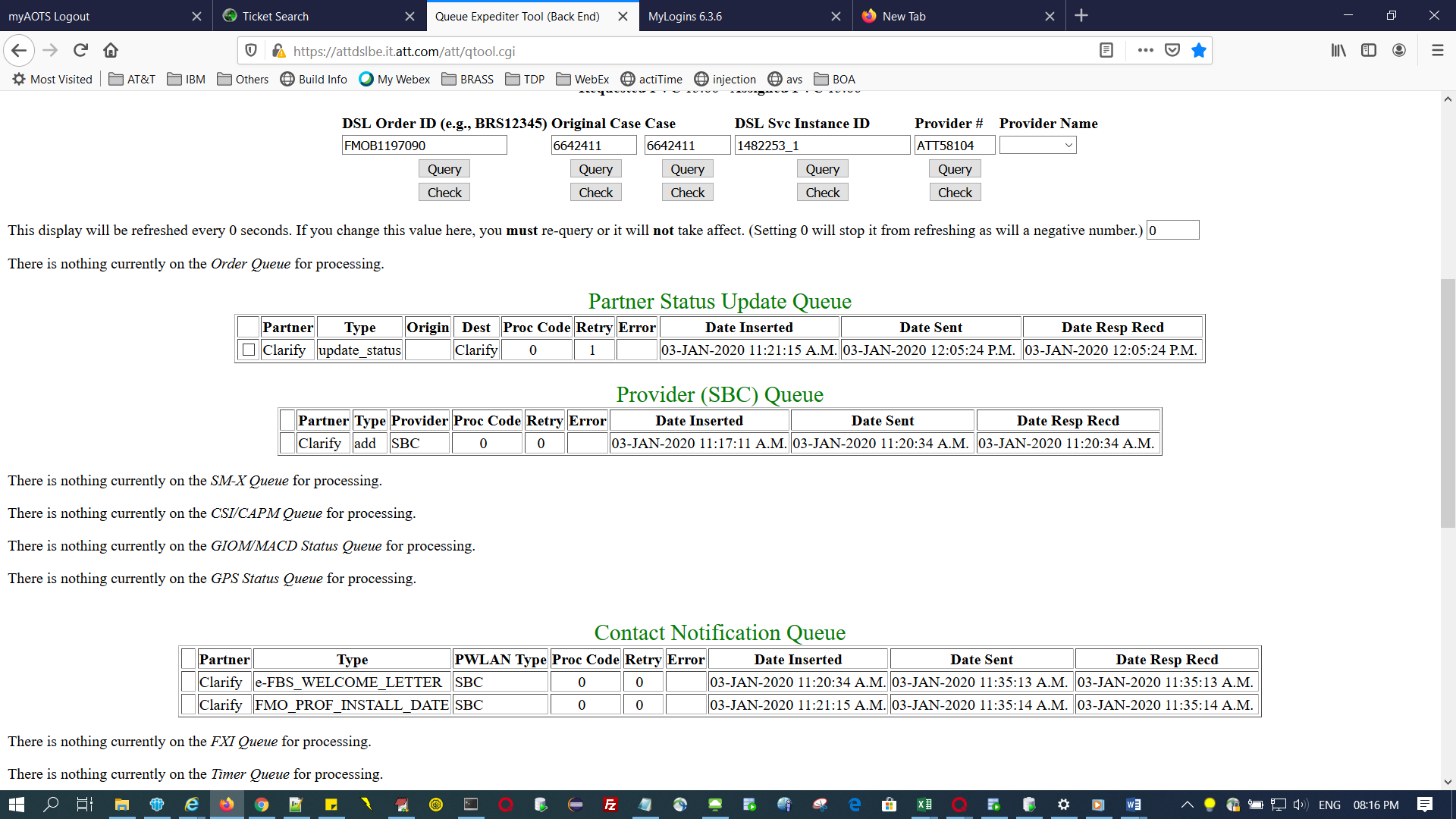
**SM-X Profile Update**

1. Check the update done by AISHA Tool. If the update says not resolved due to some issue, then proceed with below WA.
2. Check the DSL Order ID in Q Tool
3. If the PSUQ and Provider Queue is available, then use the below update query

insert into smx\_queue values ('1482253\_1', 'Clarify', sysdate,null,null,'register',0, null);

commit;



1. If the PSUQ is not available and SMX profile issue then do the below.
2. update provisioning\_records set regist\_userid=( select provisioning\_case\_number from provisioning\_records where dslserviceinstanceid='1482333\_1'), regist\_passwd='1482333' where dslserviceinstanceid='1482333\_1';
3. insert into smx\_queue values ('1482333\_1', 'Clarify', sysdate,null,null,'register',0, null);
4. Check the ip count for the order in Queue Expeditor Tool by clicking on the DBVals button in the bottom. If it is 1 – IP, then the ip start and end will be the same. If it is 5 ip the ip start and end will be as below(Count proper and keep only 5 ip’s). If it is 13, assign 13 ip as how it is here for 5 ip.
5. update provisioning\_records set ip\_state = 'IPs\_Active', lan\_mask= '255.255.255.248',

lan\_router\_ip = '99.159.42.38', available\_ip\_start = '99.159.42.33' , available\_ip\_end ='99.159.42.37', REQUESTED\_PVC = '3.43',ASSIGNED\_PVC = '3.43' where dslserviceinstanceid = '1482333\_1';

1. update service\_address set phone = '0880765811' where dslserviceinstanceid = '1482333\_1';

1. update provisioning\_records set provider\_circuitnumber = '0880765811' where dslserviceinstanceid = '1482333\_1';

**For below query (f), billingcode = case #, covadcircuitnumber=itn(Value of Phone in QTool), ordernumber = pick from provider data and add 1 (select ordernumber from provider\_data where ordernumber like 'ATTT%' order by ordernumber desc; )**

1. insert into provider\_data (DSLSERVICEINSTANCEID,PROVIDER,DATETIME\_INSERTED,ORDERNUMBER,billingcode,covadcircuitnumber,status) values ('1482333\_1','SBC',sysdate,'ATTT4604','6642501','0880765811','Pending');
2. If the order is already having the updates till 4.e in the above, then perform only the below step and then send the entry for PSUQ table in the QTool.

**For below query (f), billingcode = case #, covadcircuitnumber=itn(Value of Phone in QTool), ordernumber = pick from provider data and add 1 (select ordernumber from provider\_data where ordernumber like 'ATTT%' order by ordernumber desc; )**

insert into provider\_data (DSLSERVICEINSTANCEID,PROVIDER,DATETIME\_INSERTED,ORDERNUMBER,billingcode,covadcircuitnumber,status) values ('1482333\_1','SBC',sysdate,'ATTT4604','6642501','0880765811','Pending');

**Note:** After doing the above updates, entry in PSUQ will come after a little time once the updates are picked by Cron.